



## Carpet Cleaning Survey

**Was B&L on time?** Yes / No

**Overall quality of your carpet cleaning** 1 (Fair) 2 (Good) 1 (Great)

**Would you recommend us to someone you know?** Yes / No

**Would you have preferred a weekend appointment or an appointment after 5pm on a weekday?**

*Weekend* - Yes / No      *After 5pm* - Yes / No

**Rate the appearance of the B&L staff** 1 (Fair) 2 (Good) 1 (Great)

**Is there anything we could change to make our service(s) better?**

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**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Appointment date:** \_\_\_\_\_

*Please fill out and return this survey to B&L Cleaning at 4409 Empire Way, Lansing, MI 48917. When you do, you are automatically registered into a drawing to win a Dinner & Dancing package for two on the Michigan Princess! (\$150 value)*

*Thank you,  
B&L Janitorial & Carpet Cleaning*